



CES New Housing System Navigation and System Integration Team Launch Event

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Our Agenda for Today

- Getting to know each other better
- Understanding how our system is designed to provide navigation services to chronic households matched to permanent supportive housing programs
- Understanding Coordinated Entry Housing System Navigation Roles and Responsibilities
- Understanding System Integration Team meetings



Housing System Navigation

Current Model	New Model
Matches to Housing System Navigation occur after matches to Housing Provider	Matches to Housing System Navigation are made at the same time as matches to Housing Provider
Navigation services are provided by Navigation projects including Facing Forward to End Homelessness, Featherfist, Heartland Alliance Health, and Teen Living Programs	Navigation services are provided by Navigation projects as well as by Drop-in Centers and Outreach Projects
Navigation Projects record data in CES in HMIS	Navigation service providers record data in CES in HMIS



Roles and Responsibilities

- Housing System Navigation Providers
- Outreach or Drop-In Workers
- Housing Providers
- Skilled Assessors



Case Studies

Vincent: Vincent is a 49-year-old single male who is facing chronic homelessness. He is matched to a Housing Provider and to a Housing System Navigation Provider this morning. At the time of his CES assessment at an Access Point, the Skilled Assessor uploaded his ID and Social Security card in HMIS.

What are the next steps? What is the Housing Provider responsible for? What is the Navigator responsible for?

The Smiths: The Smith Family is a youth-led family facing chronic homelessness and is enrolled in a Drop-in Center. The family is matched to a Housing Provider this morning. At the time of the CES assessment at the Drop-in Center, the Skilled Assessor was unable to upload any documentation in HMIS because they didn't have any available that day.

What are the next steps? What is the Housing Provider responsible for? What is the Drop-in Center responsible for?



System Integration Team (SIT)

- **The Housing System Integration Teams (SIT)** bring together homeless system's partners working with people matched to housing.
- The goal is to ensure that providers coordinate services to locate matched people and move them through the housing process quickly and efficiently.
- SIT will also review people who are next in the queue for housing.



System Integration Team (SIT) (cont.)

- **April 16th, 3-4:30pm** - First meeting of the Chronic Family System Integration Team (SIT) (2nd and 4th Tue of the month)
 - *Contact Johnna Lowe, CSH, at Johnna.Lowe@csh.org*
- **April 23rd, 3-4:30pm**- First meeting of the Chronic Singles SIT (1st and 3rd Tue of the month)
 - *Contact Svetlana Zhexembeyeva, Center for Housing and Health, at SZhexembeyeva@housingforhealth.org*



System Integration Team (SIT)(cont.)

- Partners will be invited depending on each meeting's agenda and matched clients and will include:
 - *Shelters*
 - *Outreach*
 - *Drop-in/Day Support Staff*
 - *Housing System Navigators*
 - *Housing providers*
- SIT meetings will only be successful if all invited partners attend so supervisors will need to provide support to their staff to ensure that they are able to attend these meetings.



Thank you for attending and stay in touch!

- Sign up for the CES newsletter at www.csh.org/chicagoces

General

- chicagoces@csch.org

Assessments/Access Points/Outreach Coordination

- chicagoces@housingforhealth.org

HMIS

- chicagoces@allchicago.org

Matching

- chicagoces@catholiccharities.net

