Hotel 166 Project Profile and Roles

May 13, 2020

**Hotel 166 Population**
People who are deemed (1) at high-risk of severe COVID-19 and (2) tested negative are connected to a Hotel 166 by the Chicago Department of Public Health. This is a shielding hotel to help ensue vulnerable people remain negative.

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<th>Agency</th>
<th>Role</th>
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| Lawndale Christian Health Center| Participants receive medical care and care coordination from Lawndale Christian Health Center (LCHC) staff while at Hotel 166.  
  - LCHC Care Coordinators can help participants connect with Housing Providers and Housing System Navigators over the phone if they are not responsive.  
  - LCHC will address continuity of care, connecting to health care/behavioral health services after participants move into housing  
  - LCHC may be able to provide a copy of limited medical record for the purposes of identity verification, and may be able to sign disability letters for participants without disability verification. |
| Housing System Navigators      | Help participants to complete steps needed to move into housing such as coordinating transportation, accessing documentation as best as possible, and other housing related supports.  
  - Navigators meet weekly with Lawndale Care Coordinators to problem solve, share progress, and collaborate on any necessary matters.  
  - Close participants out of their program once housed in temporary or permanent housing. |
| Housing Providers              | Work with participants and Housing System Navigators to successfully move people into housing.  
  If it is temporary, the Housing case manager will work with the participant on next steps for permanent housing. |
| CSH                            | CES Lead Entity; coordination between Housing System Navigators and LCHC; oversight of CE activities including matching and coordination among partners. |
| All Chicago                    | Leads the Chicago Continuum of Care; administers HMIS; manages timeliness standards and contact protocols |
| Catholic Charities             | CES Facilitator; staffs the CE Call Center; matches participants experiencing homelessness into available housing. |
| Center for Housing and Health  | CES Facilitator; track progress of housing for participants and support housing providers with breaking down barriers. |

**Communication**
Participants can be reached by calling the main switchboard (312-787-0165 or 312-523-0903) and asking to be transferred to their room.

Housing Providers should be in contact with both the participant and their Navigator to work as a team.